

Contact with client

I had made contact with our client by email so that we could introduce ourself, show our ideas and ask questions to know more about the project.

And we made an appointment to visit one of locations where the refugees live. We were invited to join one of the Dutch lessons the refugees get and we were able to have interview with a couple refugee resident.



Coffie, Angelina E.L.A.

Aan: chloevanhout@imaprojects.nl

CC: Atanasov, Kristiyan K.L.; Jong, Justin J. de; Vlam, Joëlle J.B. de; Göres, Louis D.M.L.



Di 11-3-2025 13:16

Beste Chloé,

Namens DCODE zouden wij graag een meeting met je inplannen om onze ideeën te delen en enkele vragen te stellen.

Wij zijn beschikbaar op maandag, woensdag en donderdag. Laat ons gerust weten wat voor jou het beste uitkomt.

We horen graag van je.

Met vriendelijke groet,
Angelina Coffie
DCODE



Coffie, Angelina E.L.A.

Aan: ChloevanHout@imaprojects.nl



Di 11-3-2025 19:40

Ja, helemaal goed. Tot morgen!

Ik stuur een teams uitnodiging.

Met vriendelijke groet,
Angelina Coffie
DCODE

Van: Coffie, Angelina E.L.A. <a.coffie@student.fontys.nl>

Datum: woensdag, 12 maart 2025 om 12:37

Aan: Chloé van Hout | IMA Projects <ChloevanHout@imaprojects.nl>

CC: Atanasov, Kristiyan K.L. <k.atanasov@student.fontys.nl>, Göres, Louis D.M.L.

<l.gores@student.fontys.nl>, Vlam, Joëlle J.B. de <j.devlam@student.fontys.nl>, Jong, Justin J. de

<justin.dejong@student.fontys.nl>

Onderwerp: Locatie bezoek -DCODE

Hi CHloé,

If possible, we would like to come visit you guys in Simpelveld on wednesday March 26th.

We would like to attend the advanced Dutch lessons.

Regards,
Angelina Coffie
DCODE

Interview

We had agreed with Chloé to visit the location in Simpelveld. We were invited to observe one of the Dutch lessons the residents receive there and we were able to have interviews with the residents. This could help us with our research to help them with a tool to learn more Dutch.

So beforehand we prepared interview questions to ask the residents and volunteers that give the lessons.

[Interview Questions A4.pdf](#)

After the visit we got to know that the residents want to learn more Dutch language and culture. They think the one hour lesson is a little. Also that a lot of people don't go because they only know the basics and want to know more complex things. In the lessons they are mixed with others that are not so known with the language and some that already know a lot so then it's too easy for them. Pronunciation is one of the things they want to practice more, it's difficult to practice, because not many speak Dutch and another factor is that in Simpelveld they have another accent. So these are the things we want to focus on.

Phone app

Making something for the pronunciation, that's what they found hard.

Different levels from easy to hard. Because some residents already know the basics and want to practice on a higher level.

they want sentences they use on a daily basis, for example when they go to a shop: "how much does this cost?", or simple small talk you do every day like "how are you today", "nice weather today"

Some people are quickly demotivated.

Placing QR codes on different locations around the place, you can scan it with the app on the phone to learn the words. And then you hear the pronunciation.

For the illiterate: pictures and pronunciation included

Focus

Focussing on the pronunciation of -NG, -NK, G, SCH and U

Focus on words and sentences they will use on a daily basis

Side note

Limburg accent was difficult for them to understand

They want more lessons instead of 1 lesson a week for an hour.

Some like an app of Duolingo

Pictures app with how to pronounce it

QR code when walking around

They have phones

Google translate is hard to translate

So there are literal translations

Make up their own lessons from people what they want to learn

Useful things to learn

Hard to practice after hours

people because there is no facilities

Oefenen.nl is easy to follow

Practice with conversations

15 active volunteers for language

Too difficult lessons

Kids game to learn language

Learn about culture

Older phones

Don't use heavy apps

WiFi is not too strong

Van: Coffie,Angelina E.L.A. <a.coffie@student.fontys.nl>

Datum: maandag, 12 mei 2025 om 11:16

Aan: Chloé van Hout | IMA Projects <ChloevanHout@imaprojects.nl>

CC: Göres,Louis D.M.L. <l.gores@student.fontys.nl>, Vlam,Joëlle J.B. de <j.devlam@student.fontys.nl>, Jong,Justin J. de <justin.dejong@student.fontys.nl>, Atanasov,Kristiyan K.L. <k.atanasov@student.fontys.nl>, Vujicic,Petra P. <petra.vujicic@fontys.nl>

Onderwerp: Teams meeting

Hi Chloé,

We would like to schedule a Teams meeting with you to show what we have created so far and so that you can give us feedback. We are available on Monday, Wednesday, and Thursday. Please let us know what works best for you.



We look forward to hearing from you.






Kind regards,

Angelina Coffie

DCODE

Teams meeting

	Chloé van Hout IMA Projects Hi Angelina, I assumed next week! Not today, can you please adjust the meeting. Thanks. ...	Do 15-5-2025 09:29
	Chloé van Hout IMA Projects 15:00 works! Met vriendelijke groet,With best regards, Chloé van Hout IMA Projects Dag...	Wo 14-5-2025 09:38

 Coffie,Angelina E.L.A.      ...

Aan: Chloé van Hout | IMA Projects Di 13-5-2025 16:45

CC: Göres,Louis D.M.L.; Vlam,Joëlle J.B. de; Jong,Justin J. de; Atanasov,Kristiyan K.L.; **+1 andere**

Hi Chloé,

Yes, we could do the meeting from around 14:45/15:00 o'clock on Thursday.

Is that a good time for you?

Kind regards,
Angelina Coffie
DCODE